

Return Form

send this form together with your return within 14 days after your purchase to
Goldfish - Hanswijkstraat 4 - 2800 MECHELEN

Order number: _____

Name : _____

Date: _____

Email : _____

Item Description	Price	Reason for Return

I would like to receive



REFUND



GIFT CARD

Notes

RETURN POLICY GOLDFISH

Thank you for shopping at Goldfish. Not satisfied with your purchase? It can happen to anyone!

Please fill out the return form on the other side. Have any questions? Below is a summary of our return policy.

I WANT TO RETURN AN ARTICLE.

Returns are made within 14 days of your purchase. Items must be returned in their original condition, unworn and with all labels and packaging. Send your return with a carrier of your choice (e.g. bpost) and enclose this return form and a copy of your invoice. Your return will be processed and refunded within 10 working days.

CAN I EXCHANGE FOR ANOTHER SIZING OR ANOTHER ARTICLE?

We cannot organize an exchange online. Order your new item online and return your initial item. This way we guarantee fast service and minimize mistakes, misunderstandings and stock problems. Exchanges can only be made at the store in Mechelen, during our opening hours.

WHAT ABOUT SHIPPING COSTS?

Shipping costs are never refunded. The return shipping is the responsibility of the customer and is also not refundable.

I HAVE RECEIVED A WRONG ARTICLE, WHAT NOW?

Our orders are packed with the greatest care but a mistake can always happen.

Send a email to hello@goldfish.be and we will correct our mistake.

Does your article arrive faulty or is the packaging broken? Please add pictures of your order.

DO YOU HAVE ANOTHER QUESTION?

mail hello@goldfish.be

or call us at +32 478 34 01 64